



## **Honorable F. Ann Rodriguez**

Pima County Recorder

115 North Church Avenue

Tucson, Arizona 85701

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# **PRESS RELEASE**

**DATE: OCTOBER 31, 2008**

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**FOR IMMEDIATE RELEASE**

## ***Important Message From Pima County Recorder***

Pima County Recorder's office early voting sites went down at approximately 4:45 p.m. during early voting, Friday, October 31, 2008. This is the explanation offered by Pima County Recorder, F. Ann Rodriguez:

"The network system used for our early voting sites was inadvertently disconnected at the Recorder's main office Information Technology section. This disconnection unfortunately caused all the remote early voting sites that use dial-up to access the main Recorder's system to shut down. This caused significant disruption to voters still waiting in line to vote at several of the sites at the time this occurred.

"This shut-down was caused by human error when one of our IT staff rebooted the server that handles our dial-in connection. This IT staff member was attempting to correct an unrelated problem on the same server.

"On behalf of the Pima County Recorder's office, I wish to apologize to the voters who were inconvenienced by this disruption. It was an extremely unfortunate event that has never happened before in the history of our early voting in Pima County. I will take all appropriate steps to prevent this type of accident in the future. Our system should be fully functional tomorrow for voting."

All voters affected by this shut-down were offered a number to take to the Recorder's main downtown office on Saturday. Upon presentation of these numbers, the voters will be moved to the head of the line for immediate service.

Ms. Rodriguez sincerely apologizes to the impacted voters, and appreciates their cooperation and patience with the Recorder's personnel at the early voting sites, who are not to blame for this situation.

For more information, voters may call the Pima County Recorder's office at 740-4330.

*For information about polling place ID requirements, please contact the Pima County Division of Elections at (520) 351-6830, or visit their web site at [www.pima.gov/elections](http://www.pima.gov/elections).*

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